## AMENDED IN ASSEMBLY MARCH 24, 2014

CALIFORNIA LEGISLATURE—2013-14 REGULAR SESSION

## ASSEMBLY BILL

No. 1899

## **Introduced by Assembly Member Brown**

February 19, 2014

An act to amend—Section 1520 Sections 1569.19, 1569.35, and 1569.50 of, and to add Section—1538.4 1569.346 to, the Health and Safety Code, relating to residential care facilities.

## LEGISLATIVE COUNSEL'S DIGEST

AB 1899, as amended, Brown. Residential care facilities for the elderly: quality of care. elderly.

Existing law, the California Residential Care Facilities for the Elderly Act, provides for the licensure and regulation of residential care facilities for the elderly by the State Department of Social Services. A violation of these provisions is punishable as a misdemeanor.

Existing law sets forth the qualifications of a licensee and requires a license to be forfeited by operation of law when the licensee abandons the facility. Existing law also authorizes the department to suspend or revoke a license upon specified grounds, including conduct inimical to the health, morals, welfare, or safety of an individual in or receiving services from a facility. Existing law authorizes a person whose license has been revoked to petition the department for reinstatement of the license after one year has elapsed since the revocation.

This bill would make a person who has had his or her previous whose license is revoked or forfeited for abandonment of the facility ineligible for licensure reinstatement of the license for a period of 10 years following the revocation or forfeiture. Because a violation of this

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provision could be a crime, the bill would impose a state-mandated local program.

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The bill would also require the Director of Social Services to establish and maintain a telephone hotline and an Internet Web site dedicated for the purpose of receiving complaints regarding community care facilities residential care facilities for the elderly. The bill would require the Internet Web site to include a listing, available to the public, of all final actions resulting in citation, suspension, or revocation taken against each licensee.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that no reimbursement is required by this act for a specified reason.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes no.

The people of the State of California do enact as follows:

- 1 SECTION 1. Section 1569.19 of the Health and Safety Code 2 is amended to read:
- 1569.19. A license shall be forfeited by operation of law prior to its expiration date when one of the following occurs:
  - (a) The licensee sells or otherwise transfers the facility or facility property, except when change of ownership applies to transferring of stock when the facility is owned by a corporation and when the transfer of stock does not constitute a majority change in ownership. The sale of a facility shall be subject to the requirements of this chapter.
    - (b) The licensee surrenders the license to the department.
- 12 (c) The licensee moves a facility from one location to another.
  13 The department shall develop regulations to ensure that the
  14 facilities are not charged a full licensing fee and do not have to
  15 complete the entire application process when applying for a license
  16 for the new location.
- 17 (d) The licensee is convicted of an offense specified in Section
- 18 220, 243.4, or 264.1, or paragraph (1) of Section 273a, Section
- 19 273d, 288, or 289 of the Penal Code, or is convicted of another

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1 crime specified in subdivision (c) of Section 667.5 of the Penal 2 Code.

- (e) The licensee dies. When a licensee dies, the continued operation shall be subject to the requirements of Section 1569.193.
- (f) The licensee abandons the facility. A license forfeited pursuant to this subdivision shall not be eligible for reinstatement on or after January 1, 2015, until 10 years have elapsed since the forfeiture.
- SEC. 2. Section 1569.346 is added to the Health and Safety Code, to read:
- 1569.346. (a) The director shall establish and maintain a telephone hotline and an Internet Web site dedicated for the purpose of receiving complaints from members of the public regarding residential care facilities for the elderly.
- (b) The Internet Web site established under subdivision (a) shall also include a listing, available to the public, of all final actions resulting in citation, suspension, or revocation taken against each licensee, listed both by the licensee's name and by the facility's name. The actions shall be listed in a manner that protects the privacy of the residents and the confidentiality of resident information.
- SEC. 3. Section 1569.35 of the Health and Safety Code is amended to read:
- 1569.35. (a) Any person may request an inspection of any residential care facility for the elderly in accordance with this chapter by transmitting to the department notice of an alleged violation of applicable requirements prescribed by statutes or regulations of this state, including, but not limited to, a denial of access of any person authorized to enter the facility pursuant to Section 9722 of the Welfare and Institutions Code. A complaint may be made either orally or in writing, *including through the telephone hotline and Internet Web site established under Section* 1569.346.
- (b) The substance of the complaint shall be provided to the licensee no earlier than at the time of the inspection. Unless the complainant specifically requests otherwise, neither the substance of the complaint provided the licensee nor any copy of the complaint or any record published, released, or otherwise made available to the licensee shall disclose the name of any person mentioned in the complaint except the name of any duly authorized

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officer, employee, or agent of the department conducting the investigation or inspection pursuant to this chapter.

- (c) Upon receipt of a complaint, other than a complaint alleging denial of a statutory right of access to a residential care facility for the elderly, the department shall make a preliminary review and, unless the department determines that the complaint is willfully intended to harass a licensee or is without any reasonable basis, it shall make an onsite inspection within 10 days after receiving the complaint except where the visit would adversely affect the licensing investigation or the investigation of other agencies, including, but not limited to, law enforcement agencies. In either event, the complainant shall be promptly informed of the department's proposed course of action.
- (d) Upon receipt of a complaint alleging denial of a statutory right of access to a residential facility for the elderly, the department shall review the complaint. The complainant shall be notified promptly of the department's proposed course of action.
- SEC. 4. Section 1569.50 of the Health and Safety Code is amended to read:
- 1569.50. (a) The department may deny an application for a license or may suspend or revoke any a license issued under this chapter upon any of the following grounds and in the manner provided in this chapter:

<del>(a)</del>

(1) Violation by the licensee of this chapter or of the rules and regulations adopted under this chapter.

<del>(b)</del>

(2) Aiding, abetting, or permitting the violation of this chapter or of the rules and regulations adopted under this chapter.

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(3) Conduct which that is inimical to the health, morals, welfare, or safety of either an individual in or receiving services from the facility or the people of the State of California.

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(4) The conviction of a licensee, or other person mentioned in Section 1569.17 at any time before or during licensure, of a crime as defined in Section 1569.17.

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39 (5) Engaging in acts of financial malfeasance concerning the operation of a facility, including, but not limited to, improper use

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or embezzlement of client moneys and property or fraudulent appropriation for personal gain of facility moneys and property, or willful or negligent failure to provide services for the care of clients.

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- (b) The director may temporarily suspend-any a license, prior to any a hearing when, in the opinion of the director, the action is necessary to protect residents or clients of the facility from physical or mental abuse, abandonment, or any other substantial threat to health or safety. The director shall notify the licensee of the temporary suspension and the effective date of the temporary suspension and at the same time shall serve the provider with an accusation. Upon receipt of a notice of defense to the accusation by the licensee, the director shall, within 15 days, set the matter for hearing, and the hearing shall be held as soon as possible but not later than 30 days after receipt of the notice. The temporary suspension shall remain in effect until the time the hearing is completed and the director has made a final determination on the merits. However, the temporary suspension shall be deemed vacated if the director fails to make a final determination on the merits within 30 days after the original hearing has been completed.
- (c) A license that is revoked pursuant to this section due to the licensee's abandonment of the facility shall not be eligible for reinstatement on or after January 1, 2015, until 10 years have elapsed since the revocation.

SECTION 1. Section 1520 of the Health and Safety Code is amended to read:

- 1520. Any person desiring issuance of a license for a community care facility or a special permit for specialized services under this chapter shall file with the department, pursuant to regulations, an application on forms furnished by the department, which shall include, but not be limited to:
- (a) Evidence satisfactory to the department of the ability of the applicant to comply with this chapter and of rules and regulations promulgated under this chapter by the department.
- (b) Evidence satisfactory to the department that the applicant is of reputable and responsible character. The evidence shall include, but not be limited to, a criminal record clearance pursuant to Section 1522, employment history, and character references. If the applicant is a firm, association, organization, partnership,

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business trust, corporation, or company, like evidence shall be submitted as to the members or shareholders thereof, and the person in charge of the community care facility for which application for issuance of license or special permit is made.

- (c) Evidence satisfactory to the department that the applicant has sufficient financial resources to maintain the standards of service required by regulations adopted pursuant to this chapter.
- (d) Disclosure of the applicant's prior or present service as an administrator, general partner, corporate officer, or director of, or as a person who has held or holds a beneficial ownership of 10 percent or more in, any community care facility or in any facility licensed pursuant to Chapter 1 (commencing with Section 1200) or Chapter 2 (commencing with Section 1250).
- (e) Disclosure of any revocation or other disciplinary action taken, or in the process of being taken, against a license held or previously held by the entities specified in subdivision (d). A person who has had his or her previous license revoked for abandonment of the facility shall be ineligible for licensure for a period of 10 years following the revocation.
- (f) A signed statement that the person desiring issuance of a license or special permit has read and understood the community eare facility licensure statute and regulations that pertain to the applicant's category of licensure.
- (g) Any other information that may be required by the department for the proper administration and enforcement of this chapter.
- (h) In implementing this section, the department shall give due consideration to the functions of each separate licensing category.
- (i) Failure of the applicant to cooperate with the licensing agency in the completion of the application shall result in the denial of the application. Failure to cooperate means that the information described in this section and in regulations of the department has not been provided, or not provided in the form requested by the licensing agency, or both.
- SEC. 2. Section 1538.4 is added to the Health and Safety Code, to read:
- 1538.4. (a) The director shall establish and maintain a telephone hotline and an Internet Web site dedicated for the purpose of receiving complaints from members of the public regarding community care facilities.

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(b) The Internet Web site shall also include a listing, available to the public, of all final actions resulting in citation, suspension, or revocation taken against each licensee, aggregated both by the licensee's name and by the facility's name. The actions shall be listed in a manner that protects the privacy of the residents and the confidentiality of resident information.

 SEC. 3. No reimbursement is required by this act pursuant to Section 6 of Article XIII B of the California Constitution because the only costs that may be incurred by a local agency or school district will be incurred because this act creates a new crime or infraction, eliminates a crime or infraction, or changes the penalty for a crime or infraction, within the meaning of Section 17556 of the Government Code, or changes the definition of a crime within the meaning of Section 6 of Article XIII B of the California Constitution.